

FUSION



COUPA TRAINING

Coupa Supplier Portal (CSP)

GLENCORE

11

Supplier onboarding

GLENCORE




This section will explain how to respond to a request for information from Glencore

- 1 You will receive an email from Glencore that an action is required from you.
- 2 From the received email, click on **update profile**.



NOTE: If you have a profile created on the CSP, you will be asked to update your profile, otherwise a new profile needs to be created

1

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Update your profile for Glencore

Hello Supplier,

Glencore wants you to respond by updating your company profile on Coupa. This information is required so they can transact with you electronically.

Use the "Update Profile" button to respond or decline.

Arnold Swart
Glencore

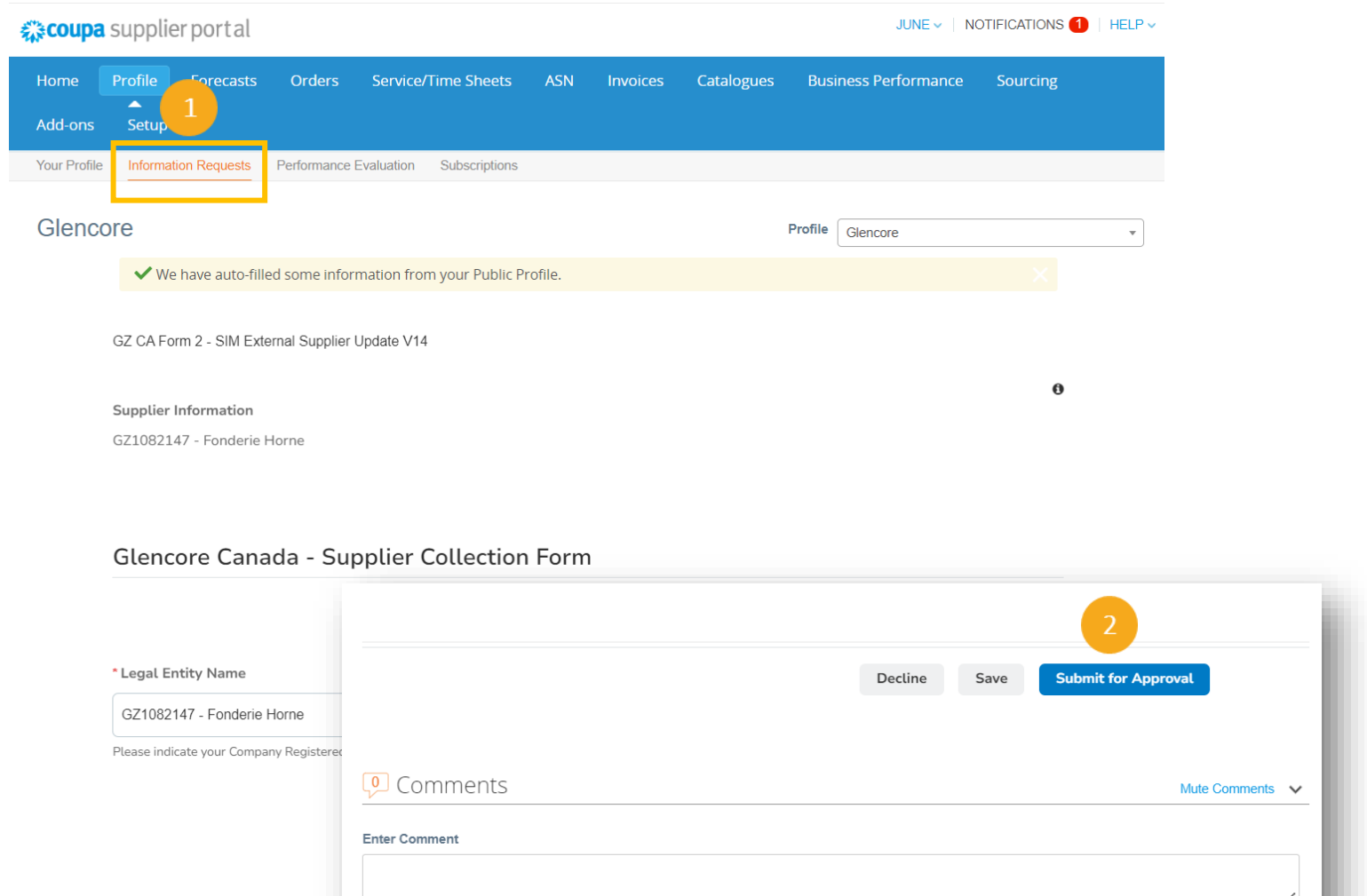
2

[Update Profile](#)

11.2 Supplier onboarding

This section will explain how to respond to a request for information from Glencore

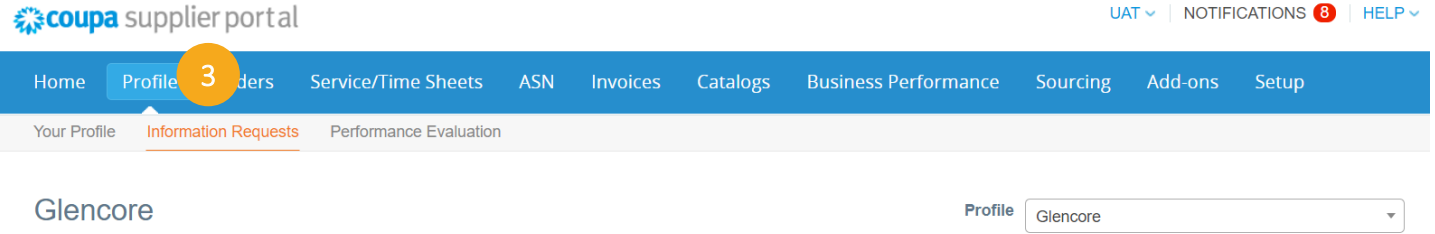
- 1 Under the profile tab, go to information requests
- 2 Complete the form and all the required information and send your response.



The screenshot shows the Coupa Supplier Portal interface. At the top, there is a navigation bar with the following tabs: Home, Profile, Forecasts, Orders, Service/Time Sheets, ASN, Invoices, Catalogues, Business Performance, and Sourcing. The 'Profile' tab is selected, and a sub-menu is open showing 'Add-ons', 'Setup', 'Information Requests', 'Performance Evaluation', and 'Subscriptions'. The 'Information Requests' option is highlighted with a yellow box and a '1' in a yellow circle. Below the navigation bar, the user's profile is displayed as 'Glencore' with a dropdown menu set to 'Glencore'. A yellow notification banner states: 'We have auto-filled some information from your Public Profile.' Below this, the form title is 'GZ CA Form 2 - SIM External Supplier Update V14'. The form content includes 'Supplier Information' with the value 'GZ1082147 - Fonderie Horne'. The form title is 'Glencore Canada - Supplier Collection Form'. On the left, there is a field for 'Legal Entity Name' with the value 'GZ1082147 - Fonderie Horne'. On the right, there are three buttons: 'Decline', 'Save', and 'Submit for Approval'. The 'Submit for Approval' button is highlighted with a '2' in a yellow circle. Below the buttons is a 'Comments' section with a 'Mute Comments' dropdown and an 'Enter Comment' text area.

11.3 Supplier onboarding

3 The information request section on the CSP is where the supplier would see the customers SIM form.



4 There are multiple required fields that have been determined by the customer. These fields will have red asterisks next to the question.

4 * Language

* Industry

5 For banking details, ensure that all the fields that apply to your company are filled in. Not all fields that apply to your company will be required on the form.

Remit-To Addresses

Add one or more Remit-To Addresses by either filling out a new Compliant Invoicing Form or choosing an Existing Remit-To Address.

5 * Bank Details

Active	Active	<input type="button" value="X"/>
Bank Name	Common Wealth	
Beneficiary Name	UAT testing	
Bank Account Number	*****848	<input type="button" value="i"/>
SWIFT Code (BIC)		<input type="button" value="i"/>
BSB Number	***203	<input type="button" value="i"/>
Sort Code		<input type="button" value="i"/>
Bank Address		
Account Currency	AUD	

Additional support

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- ✓ Coupa Guides
- ✓ Glossary

SUPPLIER PORTAL GUIDES

Dedicated to suppliers on success portal and available directly on CSP

Coupa Success Portal Information

https://success.coupa.com/Suppliers/For_Suppliers/Coupa_Supplier_Portal

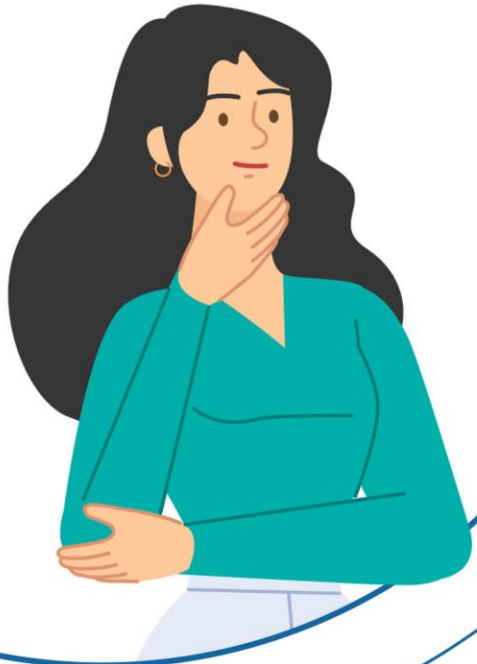
Purchase Orders

<https://www.coupa.com/success/purchase-orders>

Invoices

<https://www.coupa.com/success/suppliers-invoices>

Glossary



- **CSP:** Coupa Supplier Portal means suppliers will be able to make inquiries and upload information related to their invoices. The CSP also allows monitoring the invoice payment status, including payment problems. In addition, all related notifications will be sent to the registered email account.
- **Change request:** Make change requests on a purchase order, it can be for example price or quantity.
- **Credit note:** Document through which you can cancel invoices previously made.
- **Invoice:** Through Coupa you will have the possibility to generate an invoice against a purchase order (PO) and be able to follow it up
- **Sourcing Event:** RFX Events consist of Request for Information, Request for Quotation, and Request for Proposal defined by one buyer and many sellers.

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Glossary

RFX: RFI, RFQ or RFP

- **RFI:** Request for Information. Type of sourcing event used to collect qualitative information about suppliers or initiatives.
- **RFQ:** Request for quotation. Type of sourcing event that is used to obtain specific prices for products or services
- **RFP:** Proposal request. Type of sourcing event used when the product or service you obtain is complex in nature and requires a qualitative and quantitative assessment of the suppliers.
- **Lots:** Group of Items/Services That Need to Be Purchased Together from the Same Provider.
- **Items:** Lists of items to be procured. These can be set-up to be purchased together or from multiple suppliers if needed.
- **GC/GA/GZ - _____:** Taxonomy that users must follow for the names of sourcing events (GC _Glencore Coal /GA Glencore Alloys/ GZ Glencore Zinc)
- **Questionnaire:** Form that the supplier must complete with the options indicated (checkbox, text, attachments, or radio buttons) for further evaluation in the event evaluation process.

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QUESTIONS?

We are here to support you every step of the way.

**Project “Fusion”
Key Contact**

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